



BELIZE CHAMBER OF COMMERCE & INDUSTRY

4792 Coney Drive, 2nd Floor Withfield Tower, P.O. Box 291 , Belize City, Belize, Central America

Wednesday, October 16th, 2024

THE BELIZE CHAMBER OF COMMERCE & INDUSTRY HOSTS SUCCESSFUL LEADING A MULTI-GENERATIONAL WORKFORCE TRAINING

-For Immediate Release –

The Belize Chamber of Commerce & Industry (BCCI), hosted a successful ***“Leading A Multi-Generational Workforce: “What Managers Must Know”*** Training at the Old Belize Jungle Pavilion in Belize City. Facilitated by Dr. Marcus Mottley - Clinical Psychologist & Executive Coach with more than 45 years of experience in the fields of education, mental and emotional health, executive coaching, human resource and organizational development, the training provided over 90 participants from across the country and various sectors, with in-depth knowledge and practical strategies to effectively lead, communicate with, and engage a multi-generational workforce.

Dr. Mottley spoke on the need for changes in mindset and skillset across generations stating that “for the first time in history, you have five generations in the workforce, on any team and in any organization. These generations think differently, they expect different things, and they were raised differently, which causes a lot of conflict and friction in the workplace.” He further shared that “primarily, Managers and Employers need to adapt and change their mindsets, they also need to have the skillset to work cross-generationally - that is what’s key. Managers themselves need to be able to demonstrate empathy, they need to demonstrate flexibility, they need to acknowledge differences that they are seeing in the workplace, and they need to be able to be open, so that they can help their team members who are cross-generational. They need to be able to help them to collaborate, so that they can perform better and produce more.”

BCCI Manager Member Relations and Training Organizer - Yorshabell Cattouse, also expressed her thoughts on the need to understand the new generation of employees sharing “it’s been almost a year that members have voiced that they want to understand, that they need to understand the younger workforce. This is the workplace - we’re about productivity and we need to hire people. The people who are coming out of the schools are the new generation and because of the way they have been moulded, because of AI, family upbringing and community, the present classroom setting, it’s a different type of workforce and so as employers, we need to understand them.”



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The BCCI remains committed to its Triple C philosophy: To **Connect**, to **Champion**, and to **Capacitate** our members, with the tools and resources they need to succeed. We are committed to creating an environment that promotes economic vitality and a sustainable future for all Belizeans.

For more information on BCCI Trainings, contact 223-5330/614-3138 or send us an email to bcci@belize.org.



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