DRAFT REGIONAL SUBSECTOR SWOTS

SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
ICT	Telecommunications services providers cover the communications footprint of the CSME; Telecommunications well developed across the region; BPO established in several English-speaking countries; Over 15 years' experience in computer repairs; Good track record; Mobile coverage 4G; Multiple sources of funding; Growing cadre of computer graduates with 1st degrees; Free movement of skills in the CSME;	opportunities compared to foreign counterparts; J use of 3G and 4G technology medium;	regional market opportunity; Within CARICOM access to non-English-speaking markets Proximity to non-English-speaking markets such as Brazil, Argentina and Columbia Proximity to the US and Canada, which are English-speaking and in the same time zone creates opportunities for call centers Capitalize on the CARICOM Diaspora across the globe Development of the SME ICT Sector	Lack of access to market intelligence; Lack of multilingual skills and cultural understanding of the non-English speaking market; Advances in technology derived and driven externally; Strong economies of costs and scale enjoyed by extra-regional firms. Internal not external

	DRAFT REGIONAL SUBSECTOR SWOTS				
SUB- SECTOR	STRENGTHS J CARICOM has an	WEAKNESSES J General difficulty with access	OPPORTUNITIES J Growth in exports of	THREATS	
	approved HDR strategy; Infrastructure generally adequate to support ICT; Duties and other taxes on imports of computer related equipment is zero to very low; Several Acts are at the draft stage which can positively impact on ICT Services; Enabling environment being strengthened.	to finance Client base is very unstructured and is done through low-level networking and referrals Limited coordinated plan for human capital development; Most countries offer low-level certification in ICT (e.g., CISCO, CompTIA); No retention strategy; Small and few companies involved in cloud services, animation; Limited access to data on the sub-sector; Low volume of exports; Low level of creativity; Fragmented approach to ICT regulatory framework; Absence of legislation to protect personal information and privacy	ICT Services through increased use of referrals; J ICT in Healthcare, Tourism, Agriculture, Online Education, Professional Services and Financial Services; J Increase internet and mobile connectivity; J Increase government spending on ICT; J Increased use of off-shoring, Cloud Computing Services; J Increase Local Content; J Greater linkages with diaspora; J Financial inclusion; J Green Energy; J Animation for on-line marketing, education, corporate training, movies, television broadcasting, television advertising;		

	DRAFT REGIONAL SUBSECTOR SWOTS				
SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS	
			J Integration of social media in business operations; J Increase in the range of services offered by operators in the subsector; J Synergies from collaboration between SMEs and large corporations; J Standardization of technologies and processes.		
POSTAL AND COURIER	J An extensive national, regional and international network; J Delivery experience and capacity; J Availability of cadre experienced staff;	given to postal issues on the National Development Agendas; d Except for a minority of members, most	the commercial, logistic and social sectors which will generate more economic activity and	J Increase in competition, greater decline in volumes and revenues should Post be slow to respond to market demands and or modernise its operations;	

DRAFT REGIONAL SUBSECTOR SWOTS				
SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
	Deposition of the process of the position of t	 Non definition of the Universal Service Obligation (USO); Underutilisation of the universal Postal Union (UPU) electronic system; Inadequacy of airlifts; Lack of an effective mail transportation system; The absence of a sector reform policy in most countries which affect the quality of service of the entire postal network; Growth in unregulated competition and continued erosion of market share. 	and services (e.g., postal financial services, direct mail, e- commerce, advertising, logistics, ect.); Money- transfer/paymen t for remittances, present a large opportunity in countries with smaller economies; Provision of postal and other payment services in collaboration with Caribbean banks which have expressed	Partners in Asia Pacific may seek middlemen to deliver their products, if Regional Post is unable to support the global delivery network; Inadequate air transportation and the lack of emphasis on mail transportation and relationship with civil aviation authorities; The region's proneness to natural disasters;

SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
			interest in that regard; The availability of financial support to acquire software under the UPU/FITAF¹ project to promote financial inclusion / and facilitate payment services; Modernisation of Post and keeping it abreast of the competition in order to respond	J Increase competitors' strength particularly i the critical area where the Pos is weak; J Absence of regional marketing strategy; J Inadequate security for postal infrastructure.

¹ FITAF was created by the UPU to advance financial inclusion, by accelerating the digitization of postal financial services and increasing their up-take, to reach last-mile customers and businesses.

DRAFT REGIONAL SUBSECTOR SWOTS				
SUB- SECTOR	STRENGTHS	WEAKNESSES	<i>OPPORTUNITIES</i>	THREATS
			facilitate great collaboration between developing Posts a MSMEs; A harmonis and automat Point of Sa system facilitate financial	ant ee; de iill teer and ed ed ed ale to and

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS OPPORTUNITIES THREATS WEAKNESSES SECTOR** Development of virtual shopping mall to sell postal products as well as products from local companies and artisans; The development of regional digital marketing grow volumes; The ongoing technological development within the postal network; The CARIFORUM-EU Economic Partnership Agreement (EPA) will be a

	L	DRAFT REGIONAL SUBSECTO	OR SWOTS	
SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
			means for Europe to help the Caribbean region improve competitiveness and diversify its exports; The availability of technical support from the Caribbean Postal Union (CPU) and the UPU	
CULTURAL AND ENTERTAIN MENT SERVICES	 Tremendous range and diversity of cultural expressions esp. visual arts, music, crafts, literature; World renowned heritage sites of historical and cultural significance; Indigenous apprenticeship 	 Absence of data on the performance of creative sectors; Limited knowledge on the creative industries and the "business of culture"; Limited financing options for cultural industries; Underdeveloped home market; Weak product development; 	 Increasing global demand for "authenticity"; "Kreyol" world market has expanding market possibilities; Scope for cross-sectoral linkages especially with tourism; 	 Decaying infrastructure and facilities State instability Natural disasters Over-dependence on international intermediary cultural brokers Piracy, unlicensed use and the

	DRAFT REGIONAL SUBSECTOR SWOTS				
SUB- SECTOR	STRENGTHS system that can be	WEAKNESSES J Informality of the cultural	OPPORTUNITIES Increased	THREATS infringement of	
	exploited; Distinctive aesthetic "brand" i.e. "kreyol"; Globally recognized artists; Long-standing artist communes; Artistic production is a key aspect of social fabric;	sector; Weak cultural education and training; Overly centralized public administration; Little exposure for artists living outside of the capital city; Absence pg global branding of cultural goods and services; Overemphasis of funding for the music sector vis-àvis other creative sectors; Poor regional communication; Absence of systemic regional support for CARIFESTA; ;	competitiveness through more formal training; Increased professionalization through certification; Facilitating new forms of collaboration among stakeholders; Develop a national cultural curriculum in schools; Creating long term cultural infrastructure; Increased exports of cultural goods and services using FTAs; Access to diasporic markets; Telecoms is a growing mechanism for market integration;	copyright Visa restrictions for artists in main key markets (e.g. US, France, French WIs) Not fully integrated into regional markets Widening digital divide	

SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
			Scope for the development of a integrated cultural policy framework	
PRO- FESSIONAL SERVICES	J Significant contributor to GDP; J Conducive to fostering a culture of entrepreneurship ; J Enjoys good market access through critical mass of human resource pool; J Strong networking which enables small firms and sole operators to bid for larger	 The legal, policy and institutional framework is inadequate; Professional associations are weak or non-existent; Inadequate registration and licensing of professionals which adversely impacts on access to extraregional markets; Lack of data on the sub-sector, as professionals appear to operate below the radar; 	associations can be established and strengthened; Seize the opportunities created by existing trade agreement and the liberalisation of the sub- sector; Professional services can provide business	J Opened to foreign competition due to non-regulation of many sub-sub-sectors; J Lack of collaboration between professionals in the diaspora and CARICOM constraining investment in the sub-sector; J The cultural differences (governance,

DRAFT REGIONAL SUBSECTOR SWOTS				
SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
	project regionally; Enjoys strategic alliances with international firms; Recognised as competitive through innovation and use of new processes and solutions; Have access to multiple sources for certification; Enjoys the adoption of a Regional Policy on the Provision of the services; Many professionals	Inter-sectoral and inter-agency coordination, within the public sector, is too inadequate to support innovation and productivity of professional service providers; The CARICOM ICT infrastructure not conducive to greater use of cross border trade in professional services; Very little investment by professionals in the diaspora due to weak collaboration with their counterparts in CARICOM.	services to all other sectors in the economy, including investment promotion; Increased intrasectoral linkages; Increased registration and licensing of professionals; Increase success in procurement bidding through informal consortia. Increase investment by professionals in the diaspora through greater collaboration	linguistics and education) within the CARICOM region; Non- establishment of accreditation bodies in all CARICOM Member States vis-à-vis third states; The non- Membership of the Bahamas in the CSME affecting total free movement of professionals within the Community; Non-borrowing Members of the

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS WEAKNESSES OPPORTUNITIES THREATS SECTOR** share the same with CARICOM CDB can bid for alumni; professionals. projects within **CARICOM** Enjoys increasing without gender balance showing evidence of local content: Public sector procurement in the region is not very transparent and there is not any stated need for local content. HEALTH **CARICOM** In some Member Health financing and Undocumented AND Trade in States there is still Health Member States immigrants who Services: WELLNESS enjoy significant poverty and are carriers of strong **SERVICES** functional unemployment; Combining diseases: cooperation Spa's within The relatively high Ultimate acts of weight loss and of prevalence rate the area of nature which Health; - CCH people living with HIV fitness centers; the reverse Framework: especially among Establishing health gains in productive drug young

DRAFT REGIONAL SUBSECTOR SWOTS

SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
	First region in the world to eliminate police and measles; J Good performance in achieving the SDGs: Goals 1,4,5, and 6 Existence of the CARICOM Single marke and Economy (CSME); J Initial start with the free	males and young women; The absence of a coordinated regional resource mobilisation framework for Health and wellness; Policy development and initiatives are frequently not followed-up by feasibility studies to facilitate decision making by policy makers;	detoxification and rehabilitation centers; Establishing physical rehabilitation centers; Creating Caribbean Medical Centers of Excellence; Scientific research in collaboration with overseas	very short time periods; J Importation of dangerous goods and substances; J Transhipment of nuclear wastes through the Caribbean sea; J Spread of communicable diseases by visitors; J Non-honouring
	movement of people;) Willingness to cooperate and improve the regional strength) Most Member States have a	health sector; Legislation is lacking in several areas required to further develop the Services sector;	Universities; J Improving the revenues from offshore medical schools; Developing a medical cannabis	of insurance claims by reinsurers and retrocessioners;

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS OPPORTUNITIES THREATS WEAKNESSES SECTOR** policies and strategies; Update legislation in health and further facilitate free movement of all healthcare providers and consumers; Establish policies for quality standards in health, certification, registration and licensing at the national and regional levels; Conduct feasibility study on the cooperation

		DRAFT REGIONAL SUBS	ECTOR SWOTS	
SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
			possibilities with overseas health institutions and insurance companies; Develop a Cost Benefit Analysis for the delivery of health care in the region; Improve the relationship between Ministries of Health and the private sector/NGOs;;	
TOURISM SERVICES	Strong Caribbe brand; Diversified portform of tourism product variety and diverse.	resources of me states; s -	mber interest in CARICOM and destinations by emerging	increases in fuel

Di	RAFT REGIONAL SUBSECTO	K SWOIS	
TRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
as a regional destination; Year-round warm-weather destination; Close proximity to the key source market of North America (USA and Canada); Historical and	Limited regional connectivity via sea, e.g. regional ferry services; Fragmented geographic make-up of the region; High levels of bureaucracy because of political and sovereign factors; Multiple visa systems	China, Arab nations; New product development of alternative and non-traditional tourism types, e.g. underwater parks in the Bahamas and	economic shocks, particularly in main markets such as USA, UK and Europe; Impact of travel and accommodation taxes (e.g., airport passenger duty, room tax);
cultural ties with the	limiting easy movement of	Grenada;) Heavy dependence

Leveraging

distribution

activities;

CARICOM

branding

travel

marketing;

the

the Internet for

promotion and

Collaboration in

development of

Multi-destination

and

among

on North American

Strong competition

from Central and

destinations for the

Seasonal nature of

Environmental and

issues related to

American

American

tourist market:

South

North

market;

the industry;

socio-cultural

1	7
	•

multiple

economic

other

DDAET DECIGNAL CUDGECTOD CWOTS

SUB-

SECTOR

STRENGTHS

major

Kingdom,

languages

base;

Netherlands;

including the United

Speaking three of

the most common

world - Dutch,

English and French;

educated population

talented

markets

France,

in the

and

visitors

true

destinations:

contribution;

revenues;

tourism

sectors;

to

Limited systems in place

to fully measure tourism

High leakage of tourism

Insufficient linkages of

with

	Di	DRAFT REGIONAL SUBSECTOR SWOTS		
SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
	Warm and friendly people; Common cultural and historical foundation; A resilient tourism sector; The largest cruise region in the world; Rich stock of natural and cultural attractions; Long established tourism industry; Well-established regional support organizations: CARICOM, CTO, CHTA, Carib Export; Proximity to emerging Southern American markets; Established positive relationships with	 Limited financing opportunities, particularly for SMEs; Tourism not given sufficient priority at certain levels of society; Cost disadvantage when compared to a number of popular destinations of North American and European tourists; Lack of awareness at the national level of the importance of tourism to the economy; Under-developed multidestination itineraries; High cost of intra-regional travel; Limited accessibility due to lack of developed services and infrastructure; 	the CARICOM countries; Increased local and intercountry travel by domestic and regional visitors; Generating greater wealth creating-opportunities along the tourism value chain; Multiplier effect and linkages to other sectors; Growing trend towards authentic and natural experiences, e.g. Airbnb – live like a local;	increased volumes of visitors; J Global warming and other impacts of climate change; J Susceptibility to hurricanes and other natural disasters;; J Outbreak of communicable diseases, such as, Zika and Chikungunya; J Growing competition from new and emerging destinations; J Physical impact of increased volumes of visitors, possibly leading to degradation and alteration of natural

	DRAFT REGIONAL SUBSECTOR SWOTS			
SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
	key stakeholders e.g. tour operators, airlines, media;	J Lack of adequate investment in product enhancement and development; J Heavy reliance of some countries on external labour;	Availability of the ISO / CD 21902 Tourism and related services- Accessible Tourism for all – Requirements and Recommendatio ns (under development) for adoption; Availability of blockchain technologies to assist in the reduction of cost inefficiencies in the sector; More cost- effective alternative energy solutions	in key source markets; Lack of a sustainable funding mechanism for regional marketing; Slow progress in market diversification; Impact of increased crime on the region's image as a "safe" destination.

	DRAFT REGIONAL SUBSECTOR SWOTS				
SUB- SECTOR			OPPORTUNITIES	THREATS	
			available in the region.,		
TRADE IN EDU- CATION SERVICES	The region has a reputation of being the provider of quality tertiary education through regional universities; A solid framework and standards for TVET; High ranking on the HDI; Relatively low cost of tuition vis-a vis the OECD countries; Little or no legislative impediments to trade in	Inadequate or inconsistent accreditation standards for tertiary institutions; Large gaps in the scores on Global Competitive Index; Unfavourable balance of trade in Mode 2-Consumption Abroad; Limited accessibility and availability of key development indicators for monitoring the developments in TES especially Modes 1,3,4; Limited availability of funds for investment into new opportunities	Increased commitments to expand digital infrastructure within each Member State; Removal of restrictions on intra-regional mobility of academia; Establishment of satellite campuses; Improvements in engagements and knowledge sharing and collaboration between regional and	The presence of offshore universities with commercial presence; The high level of nationals participating in online or distance learning programmes overseas; The strong presence of private training companies (e.g. Microsoft, CISCO, COMPTIA, etc.) in Member	

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS WEAKNESSES OPPORTUNITIES THREATS SECTOR** Education in TES – Modes 1 and States that may national services; 3; hinder universities; competition Relatively small Strengthen national population/consumer Public/Private from institutions: resulting base partnerships and limited global market corporate Intense power and competitive linkages among competition base; industries from **OECS** and Member States countries Average to low GDP and vis-à-vis the rest of the across all Modes others across all modes world: of supply; of Strengthen supply; Limited coordination **CARICOM-EU** Natural between education services stakeholders linkages disasters. to and trade stakeholders increase the of at the national and intake international regional levels; students into local universities. **SPORTING** International Maintenance and Losing sporting **Opportunities SERVICES** bodies have a availability of regional for leveraging business to infrastructures at the human strong presence

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS WEAKNESSES OPPORTUNITIES THREATS SECTOR** in the region and acceptable resources to overseas international standard provide train sports interests; financial, are poor; Maintaining persons; regulatory and Several of the Continue to credibility in standards supporting services are utilise testing framework for not at an international international procedures to the sector; standard; international consultants to Political support .Lack of international gain standards; to develop international Fostering a expertise, exposure sporting services and small size of the expertise and level incentives as an industry; market fosters limited knowledge playing field Active volunteer management bfor both capacity; groups which transfer system; Inadequate media regional and positively Export regional extra-regional commitment to sports; impacts on the talent and Inability to meet sports persons; development of sporting standards set by External services through the sector; competitors WADA; offer more

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS WEAKNESSES OPPORTUNITIES THREATS SECTOR** collaboration lucrative Supportive Lack of marketing of incentives to educational sporting services; agreements; pull talents programmes in Inadequate marketing Hosting events most Member expertise in the region; on a scale that from the region; High costs to States; maximises the Poor community Significant use of existing keep up-to-date. involvement; infrastructure: Inability or competencies Absence of a goal for exist; Increase usage resistance to sporting services; Use of lottery of broadcasting identify Sports not seen as an funds to support rights; sporting industry; Create a services sports; Lack of highly trained opportunities calendar of Funding by administrators; being reactive international events across Failure to recognise rather than the region; federations; minor sports which proactive – .build multi-Proximity to could impact on the future planning. major sporting purpose level of sporting facilities and markets for services; sports and

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS WEAKNESSES OPPORTUNITIES THREATS SECTOR** Slow responsiveness to sporting Absence of a clearly link sports with services; entertainment; opportunities in the documented and Utilise more global landscape. .All year tropical implemented sporting Disconnect with regional climate policy which is franchises with persons who are the communicated to other sporting stakeholders; agencies/sportin enablers policymakers, persons Several sporting g services; with relevant skills sets federations/association Develop experts, visionaries, s operate as hobbies or sporting managers to develop personal asset of services as an the sectors and individuals; industry across capitalise on Absence of a regional the region; opportunities sporting policy and Hosting more (present/future). regional and strategy; Losing our sporting High level of international business (people, scepticism about the competitions; talent, brands, money) formulation of Forge greater to overseas interests. linkages with sporting services;

		DRAFT REGIONAL SUBSECT	OR SWOTS	
SUB- SECTOR	TRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
		Influence of politics at the local level; Absence of a distinct budget line item for sports and sporting services; Outdated or nonexistent legislation; RTC limits the development of sporting goods and services; Limited incentives for sporting services; Foreign sports persons might get better incentives than those from the region;	international sporting bodies to foster strengthen sporting policy; J Foster greater harmonisation between national and regional bodies; J Review and adopt best practices internationally and regionally; J Tap the availability of international	Other regions prepared and already developing their sporting services. Service culture exists in other locations hence having to compete with similar assets – climate, challenge of attitudes. Maintaining credibility in testing, assessment procedures to international standards. High cost of travel and movement of goods and services across the region to be accessed by international travellers.

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS WEAKNESSES OPPORTUNITIES THREATS SECTOR** Time and process to funding for Limited and inconsistent receive incentives is sporting international services; too long; airline/transportation General absence of a Use incentives connections within the region - value for regional incentives to attract events: money spent. policy and framework; On-line training courses for Inadequate pool of certification; trainers; Dearth of sports Technology is available at medicine personnel; internationally Absence of high competitive performance centers; High emigration of rates; Develop and sports persons; implement a Insufficient number of comprehensive certified professionals knowledge at all level of sports; management

DRAFT REGIONAL SUBSECTOR SWOTS				
SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
) Poor retention and	transfer system	
		leveraging of skills	that remains in	
		affecting transfer of	the region;	
		knowledge to others) .Participation in	
		locally;	international	
) High cost of	recreational and	
		monitoring and	competitive	
		administering anti-	sports and	
		doping activities;	support sporting	
) Lack of funding;	services;	
		J Lack of competitive	J .Export/import	
		salaries;	of regional	
) Inadequate	talent through	
		private/public	methods such as	
		partnerships;	collaboration	
		J Lack of technology	with other	
		equipment;	international	

DRAFT REGIONAL SUBSECTOR SWOTS SUB-**STRENGTHS THREATS WEAKNESSES OPPORTUNITIES SECTOR** Lack of up-to-date sporting service bodies; programmes; Poor planning of Hosting events on a scale that is acquiring sporting facilitated by technology; Lack of integration of existing and future technology to capture infrastructure, data, research, focusing on facilitating issues such as communication - TV broadcast rights rights, training and to improve development, marketing; revenues; Building from Poor appreciation of the linkages needed to community to international drive sporting level – services.; opportunities for

SUB- SECTOR	STRENGTHS	WEAKNESSES	<i>OPPORTU</i>	NITIES THREATS
			exter	nal
			parti	cipation
			e.g. 7	Twinning of
			even	ts with
			inter	national
			inter	est groups;
) .Dev	elop more
			franc	chises with
			other	r sporting
			agen	cies/sportin
			g ser	vices;
) Crea	te a
			caler	ndar of
			even	ts across
			the re	egion and
			inter	nationally
			to fit	into their
			caler	ndars;

SUB- SECTOR	STRENGTHS	WEAKNESSES	OPPO	ORTUNITIES	THREATS
			J	.Building multi-	
				purpose	
				facilities;	
			J	linking sports	
				with	
				entertainment	
				for further	
				economic	
				growth and	
				development.	