

## **ZAIN HERNANDEZ**

### **Training Facilitator: Belize Training and Employment Center (BTEC), a technical unit of BELTRAIDE**



With a diverse background in the Business Process Outsourcing and teaching industry, Zain Hernandez is a training facilitator with a commitment to fostering learning and growth. Holding a bachelor's degree in international studies from Spring Hill College, he has developed a strong foundation in cross-cultural understanding and effective communication. Apart from empowering others with knowledge, he is always looking for new avenues to learn as he is on the brink of completing a master's degree in research ethics from Clarkson University and a Migration Management Diploma from Galen University. He has a fervent passion for serving his community, being actively involved in organizations like Lions Club International and Youth Groups. He counts on experience facilitating capacity building workshops for professionals and job preparedness training for job seekers. His approach to life is characterized by sociability and a deep belief in the value of every human encounter, something he gets to practice in his role as a training facilitator of the Belize Training and Employment Center (BTEC).



**SARITA BEJERANO**

**Manager: Belize Training and Employment Center (BTEC), a technical unit of BELTRAIDE.**

Holds a master's degree in Globalization, Business and Sustainable Development from the University of East Anglia, United Kingdom. With six years of experience in the business development field, she has been instrumental in providing technical advisory support, mentoring, training, and capacity building to micro, small, and medium-sized enterprises in Belize. Her commitment to the economic growth of Belize is evident through her efforts, having trained over 2000 individuals and mentored more than 100 small businesses throughout her career. Sarita is passionate on enhancing employability skills and fostering professional development among Belizeans. She takes pride in designing job preparedness training programs and organizing professional development workshops aimed at equipping individuals with the tools they need to succeed in the workforce. With two years of dedicated service to workforce development in Belize, Sarita has meticulously planned and managed 20 training programs tailored to enhance employee skills across various industries, including hospitality, business process outsourcing, tourism, and services. Her strategic initiatives and hands-on approach have contributed significantly to the growth and prosperity of Belize's workforce, making her a specialist in the field of training and employment development.



## **MARCELLI RICHARDS**

**Training and Recruitment Officer: Belize Training and Employment Center (BTEC), a technical unit of BELTRAIDE**

Marcelli Richards is an experienced Training Facilitator with a demonstrated history of working in the international trade and development industry. Working with clients to facilitate long-lasting changes that impact effectiveness, productivity, and satisfaction through a thoughtful blend of accelerated learning techniques. She establishes excellent rapport with participants through engaging, interactive approaches and stimulating, creative learning experiences. Areas of focus include Leadership, team building, communication, customer service, presentation skills, relationship-building, rapport, influencing, conflict management, public speaking, innovation, creative thinking, self-motivation, motivating others, diversity, and inclusion, stress management, sales acceleration, workplace/sexual harassment, and time management. Marcelli is a strong human resource professional with an Associate degree focused in Business Administration and Management, General from Flagler College complimented by hospitality certifications from the American Hotel Lodging Association, Inspirational Professional Development, Business Leadership Certification– Cenpromype.



**ANGELITA STAINE-HENDERSON**

**Training and Facilitation Coordinator: Belize Training and Employment Center (BTEC), a technical unit of BELTRAIDE**

I am an experienced Training Coordinator and Facilitator with 9 years of firsthand knowledge in initiating, planning, executing, and monitoring over 70+ training programs for the Belize Training and Employment Centre, BTEC, a unit of BELTRAIDE. I hold a master's degree in Sustainable Development from the National Central University of Taiwan. Throughout my career I have become certified in Businesswomen Leadership, Guest Service Gold trainer, Hospitality department Trainer, Communicating with tact, diplomacy, and creativity among other key areas in soft skills. Seeing a training program through to completion is one of my key strengths and being able to enrich the lives of Belizeans, by developing efficient and committed workforce professionals, who can achieve maximum productivity, is a major motivational factor.



**TREMETT PERRIOTT**

**Curriculum Development Officer: Belize Training and Employment Center (BTEC), a technical unit of BELTRAIDE**

Mr. Perriott has been in education, teaching at all levels and demographics for the past 20 years in Belize. He holds a master's degree in Adult Learning from the Walden University, Minnesota, USA. He has been involved with the development of the performing arts industry in the Belize specifically music and drama as well as youth basketball throughout the last two and a half decades. His desire to help build and train the people of Belize has continued through his tenure as a training facilitator of the Belize Training and Employment Center (BTEC). This opportunity has given him the platform to continue helping and being a positive part of the

country's human resources growth by facilitating training for professionals in team building, communication skills, self-leadership, emotional intelligence among other key interpersonal skills.